

About GDPR initiatives in our services

GDPR * 1 is a regulation concerning the processing and transfer of personal data acquired within the EEA * 2 region. EU (European Union)

Although it is a regulation of the EEA, it is also applied to Japanese companies in order to protect personal data about individuals in the EEA area * 3.

* 1 GDPR: General Data Protection Regulation

* 2 EEA: European Economic Area (European Economic Area). 28 countries in EU, Norway, Liechtenstein and Iceland.

* 3 Individuals in the EEA area: Individuals who are currently located in EEA are eligible regardless of nationality or residence. In addition, it is determined by GDPR

The "personal data" defined in GDPR is a broader concept than personal information defined in Japan. For details, please see the website of Personal Information Protection Commission

Cases where the GDPR applies

The following Companies may be subject to the GDPR.

When processing personal data acquired within the EEA region

When transferring personal data to Japan

start date: May 25, 2018

About GDPR initiatives in our services

Customers who process personal data using our cloud service * are "controller".

In providing our cloud services, we are mainly "processors".

Position	Examination	Main role
Controller	A corporate customer who, alone or jointly, determines the purpose and means of processing personal data.	Controller have direct responsibility to the data subject and the EU Data Protection Authority in the overall processing of personal data.
Processors	Processor will process personal data on behalf of the corporate customer who	Processor will process personal data on behalf of the corporate customer who

	is Controller.	is Controller.
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Compliance with GDPR

Customers needs the following clauses and contract for compliance with GDPR.

SCC (Standard Contractual Clauses)

A contract that must be concluded when transferring personal data located in the EEA to outside the EEA (including Japan). If you need SCC, please prepare it yourself.

* According to the GDPR, only the English version is valid.

Processing contract

contract that stipulates the processing of personal data in the EEA area handled by us.

We will present it in the "クラウドサービスに関する契約約款".

* If we are not service provider, Customer will be the "processor", so both of the above contracts are required. If the contracts are needs, you will have to conclude the contracts with the service provider.

Our service applied GDPR

IDCF Cloud

Infinite LB

RDB

Cloud Storage

CDN

DNS

GSLB

Private Cloud

Bare-metal server

Measures against DDoS

Load balancer

SSD only for hardware

Zenlogic hosting

Zenlogic hosting on IDCF Cloud

Zenlogic hosting powered by AWS

Mail solution

We have revised "クラウドサービスに関する契約約款" to add the provisions about processor

contract.

<https://www.idcf.jp/jp/stipulation.html>

Application start date: May 25, 2018

Sub-processor

We admit the following companies to take a charge with regard to our service.

Amazon Web Services Inc.

Fastly, Inc.

Google LLC

Dell Technologies Japan Inc.

A&I CONSULTING

SB Cloud Corp.

Cross Marketing Inc.

Doctor Web Pacific, Inc

IBM Japan, Ltd.

IBM Japan, Ltd.

Hatena Co., Ltd.

Lenovo Enterprise Solutions. LLC